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[File 20] **Dialog Global Reporter** 1997-2007/Jul 11
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[File 476] **Financial Times Fulltext** 1982-2007/Jul 11
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[File 610] **Business Wire** 1999-2007/Jul 11
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**File 610: File 610 now contains data from 3/99 forward. Archive data (1986-2/99) is available in File 810.*

[File 613] **PR Newswire** 1999-2007/Jul 11
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**File 613: File 613 now contains data from 5/99 forward. Archive data (1987-4/99) is available in File 813.*

[File 624] **McGraw-Hill Publications** 1985-2007/Jul 10
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**File 624: Homeland Security & Defense and 9 Platt energy journals added Please see HELP NEWS624 for more*

[File 636] **Gale Group Newsletter DB(TM)** 1987-2007/Jul 06
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[File 810] **Business Wire** 1986-1999/Feb 28
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[File 813] **PR Newswire** 1987-1999/Apr 30
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Dialog
Search
7-16-07
JD
(09/07/420)

?
 ? s (survey? or questionnaire?) (s) manual? (s) automat? (s) (option? or permission)
 Processing
 Processing
 3499218 SURVEY?
 196689 QUESTIONNAIRE?
 895042 MANUAL?
 6261081 AUTOMAT?
 6306218 OPTION?
 1777901 PERMISSION
 S1 170 S (SURVEY? OR QUESTIONNAIRE?) (S) MANUAL? (S) AUTOMAT? (S) (OPTION? OR PERMISSION)

? s s1 not py>2000
 Processing
 Processing
 Processing
 170 S1
 60533724 PY>2000
 S2 57 S S1 NOT PY>2000

? rd s2
 S3 43 RD S2 (UNIQUE ITEMS)

? s s3 and CATI
 43 S3
 2536 CATI
 S4 1 S S3 AND CATI

? d s
 Set Items Description
 S1 170 S (SURVEY? OR QUESTIONNAIRE?) (S) MANUAL? (S) AUTOMAT? (S) (OPTION? OR PERMISSION)
 S2 57 S S1 NOT PY>2000
 S3 43 RD S2 (unique items)
 S4 1 S S3 AND CATI

? s s3 and (IVR or (interactive (n) voice (n) response))
 Processing
 43 S3
 59229 IVR
 2269240 INTERACTIVE
 3017957 VOICE
 3946403 RESPONSE
 57241 INTERACTIVE(N)VOICE(N)RESPONSE
 S5 0 S S3 AND (IVR OR (INTERACTIVE (N) VOICE (N) RESPONSE))

? s s3 and (IVR or (interactive (n) voice (n) recognition))
 43 S3
 59229 IVR

2269240 INTERACTIVE

3017957 VOICE

1710723 RECOGNITION

2396 INTERACTIVE(N)VOICE(N)RECOGNITION

S6 0 S S3 AND (IVR OR (INTERACTIVE (N) VOICE (N) RECOGNITION))

? d s

Set Items Description

S1 170 S (SURVEY? OR QUESTIONNAIRE?) (S) MANUAL? (S) AUTOMAT? (S) (OPTION? OR PERMISSION)

S2 57 S S1 NOT PY>2000

S3 43 RD S2 (unique items)

S4 1 S S3 AND CATI

S5 0 S S3 AND (IVR OR (INTERACTIVE (N) VOICE (N) RESPONSE))

S6 0 S S3 AND (IVR OR (INTERACTIVE (N) VOICE (N) RECOGNITION))

? s s1 and CATI

170 S1

2536 CATI

S7 1 S S1 AND CATI

? d s

Set Items Description

S1 170 S (SURVEY? OR QUESTIONNAIRE?) (S) MANUAL? (S) AUTOMAT? (S) (OPTION? OR PERMISSION)

S2 57 S S1 NOT PY>2000

S3 43 RD S2 (unique items)

S4 1 S S3 AND CATI

S5 0 S S3 AND (IVR OR (INTERACTIVE (N) VOICE (N) RESPONSE))

S6 0 S S3 AND (IVR OR (INTERACTIVE (N) VOICE (N) RECOGNITION))

S7 1 S S1 AND CATI

? s (survey? or questionnaire?) (s) manual? (s) automat? (s) (IVR or (interactive (n) voice (n) recognition))

Processing

Processing

3499218 SURVEY?

196689 QUESTIONNAIRE?

895042 MANUAL?

6261081 AUTOMAT?

59229 IVR

2269240 INTERACTIVE

3017957 VOICE

1710723 RECOGNITION

2396 INTERACTIVE(N)VOICE(N)RECOGNITION

S8 12 S (SURVEY? OR QUESTIONNAIRE?) (S) MANUAL? (S) AUTOMAT? (S) (IVR OR (INTERACTIVE (N) VOICE (N) RECOGNITION))

? rd s8

S9 7 RD S8 (UNIQUE ITEMS)

? d s

Set	Items	Description
S1	170	S (SURVEY? OR QUESTIONNAIRE?) (S) MANUAL? (S) AUTOMAT? (S) (OPTION? OR PERMISSION)
S2	57	S S1 NOT PY>2000
S3	43	RD S2 (unique items)
S4	1	S S3 AND CATI
S5	0	S S3 AND (IVR OR (INTERACTIVE (N) VOICE (N) RESPONSE))
S6	0	S S3 AND (IVR OR (INTERACTIVE (N) VOICE (N) RECOGNITION))
S7	1	S S1 AND CATI
S8	12	S (SURVEY? OR QUESTIONNAIRE?) (S) MANUAL? (S) AUTOMAT? (S) (IVR OR (INTERACTIVE (N) VOICE (N) RECOGNITION))
S9	7	RD S8 (unique items)

? t s9/3,k/all

EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S79	3	(survey or questionnaire) with (permission or permit) with (IVR or (interactive near voice near recognition))	US-PGPUB	OR	ON	2007/07/11 13:03
S78	3	(survey or questionnaire) with (permission or permit) with (IVR or (interactive near voice near recognition))	USPAT	OR	ON	2007/07/11 13:02
S77	67	(permission or permit) with (IVR or (interactive near voice near recognition))	USPAT	OR	ON	2007/07/11 13:02
S76	80	(permission or permit) with (IVR or (interactive near voice near response))	USPAT	OR	ON	2007/07/11 13:02
S69	9	manual\$ with automat\$ with (interactive near voice near response)	USPAT	OR	ON	2007/07/11 11:09
S75	11	("6118865").URPN.	USPAT	OR	OFF	2007/07/11 10:48
S74	2	("6337904").URPN.	USPAT	OR	OFF	2007/07/11 10:47
S73	28	("4320256" "4958284" "5005143" "5309505" "5414754" "5517405" "5703935" "5706441" "5764923" "5838774" "5893098" "5924073" "5943416" "0572437" "6032177" "6101241" "6118865" "6138139" "6151581" "6189029" "6337904" "6381744" "6477504" "6604978" "6631370" "6687685" "6754676" "6807274").PN.	USPAT	OR	ON	2007/07/11 10:36
S72	81	705/10.cor. and (survey or questionnaire) and automate\$ and manual\$	USPAT	OR	ON	2007/07/11 10:36
S71	118	705/10.cor. and (survey or questionnaire)	USPAT	OR	ON	2007/07/11 10:31
S15	53	705/10.cor. and (survey or questionnaire)	USPAT	OR	OFF	2007/07/11 10:31
S70	26	manual\$ with automat\$ with (interactive near voice near response)	US-PGPUB	OR	ON	2007/07/11 10:25
S68	5	manual\$ with automat\$ with (interactive near voice near response)	USPAT	OR	OFF	2007/07/11 10:22
S67	79	(questionnaire or survey or assessment) with (transfer\$ or switch\$) with (human or operator or person)	USPAT	OR	ON	2007/07/11 10:02
S22	57	(questionnaire or survey or assessment) with (transfer\$ or switch\$) with (human or operator or person)	USPAT	OR	OFF	2007/07/11 10:02

EAST Search History

S66	②	transfer\$ with automated with manual with (survey\$ or question\$ or poll)	USPAT	OR	ON	2007/07/11 09:59
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7/2
7-16-07